### **Opening Hours**

 Mon
 10:00am - 6:00pm

 Tue
 8:30am - 4:30pm

 Wed
 10:00am - 6:00pm

 Thu
 9:00am - 5:00pm

 Fri
 9:00am - 3:00pm

For emergencies out of hours, please call NHS 111

### **Useful Contacts**

NHS services www.nhs.uk Tel 111

**General Dental Council** www.gdc-uk.org 37 Wimpole Street, London, W1G 8DQ Tel 02071676000

**Joined Up Care Derbyshire** Cardinal Square, 10 Nottingham Road, Derby, DE1 3QT Tel 01332 868730

#### CQC

www.cqc.org.uk enquiries@cqc.org.uk Customer Service Centre, Citygate, Gallowgate, Newcastle Upon Tyne, NE1 4PA Tel 03000616171 Visit Us

#### **Station Road Dental Care**

42 Station Road Mickleover Derby DE3 9GH

Tel: 01332 512105 Email: enquiries@stationroad.dental Website: www.stationroad.dental



#### How to find us Our practice is situated in Mickleover. We are next door to The Alphabet Gift Shop & near to Boots. There is parking on the road outside the practice.

# station road dental care



#### www.stationroad.dental





#### Denplan

Many of our patients are treated under 'Denplan from Simplyhealth Professionals' which is an affordable monthly payment plan. Please ask reception for a leaflet on Denplan if you would like to know more about the plan and what it covers you for.

### **Private Patients**

If you choose to be a private patient at the practice, we have a fee guide on our website and in our practice brochure on reception. We are also happy to give you a copy if you ask at reception.

### **NHS** Patients

We do have a limited amount of NHS places at the practice. The latest NHS fees are displayed on our website and leaflets at the practice.

## **Facilities**

Our practice has wheelchair access and disabled WC. We have a downstairs surgery if required. If any of our literature is required in large print, another language or in braille then please request from reception and we will do our best to provide this.

# station road dental care **Appointments & Emergencies**

If you require emergency treatment, please call us early in the morning when we open and we will endeavour to see you as soon as possible, usually the same day. For out of hours emergencies, please telephone the practice and follow the advice given on our answerphone message. Or see back of this leaflet for the telephone numbers to call. If you do have to cancel an appointment, please try to give the practice 24 hours notice so that we can try to offer the appointment to another patient. Please note that messages can be left on our answerphone or our practice email.

### Payment

Payments can be made by cash or cheque, or most credit and debit cards.

### **Data Protection**

Strict confidentiality of patients and information is maintained at all times. Patient records will not be passed onto third parties without patients permission. Our practice is compliant with GDPR regulations and the Data Protection Act

#### **Our Dentists**

Mrs Rebekah Hyde GDC Number 65816 BDS University of Bristol 1990

Mr Jonathan Fitton GDC Number 58187 MSc Lond 1993 BChD University of Leeds 1983

Mr Mandeep Virdee GDC Number 193920 BDS **University of Sheffield** 2010

**Rebecca Gaved GDC** Number 257731 BDS University of Liverpool 2015

#### **Our Dental Hygienist**

Mrs Louise Nelson GDC Number 5698 Diploma in Dental Hygiene 2000

#### **Our Practice Manager**

**Practice Manager Sharon Evans GDC** number 125365

#### **Complaints**

It is our aim to always have satisfied patients, to meet your expectations of care and service and to resolve any complaints as efficiently, effectively and politely as possible. We take complaints very seriously, we investigate them in a full and fair way and take great care to protect your confidentiality. We learn from complaints to improve our care and service. Our complaints policy and procedure is on our website and in our practice brochure in reception. Please ask at reception if you require a copy. Sharon Evans is our complaint manager and if you wish to speak to her then please call the practice.









