

Opening Hours

Mon: 10:00am - 6:00pm

Tue: 8:30am - 4:30pm

Wed: 10:00am - 6:00pm

Thu: 9:00am - 5:00pm

Fri: 9:00am - 3:00pm

For emergencies out of hours, please
call NHS 111

Useful contacts

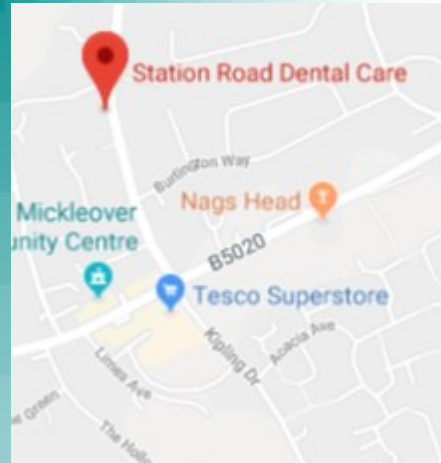
NHS services www.nhs.uk Tel 111

General Dental Council www.gdc-uk.org
37 Wimpole street, London W1G 8DQ Tel
02071676000

**Derbyshire and Nottinghamshire Area
Team** Birch House, Ransom Wood Business
Park, Southwell Road West, Rainworth,
Nottingham, Nottinghamshire, NG21 0HJ Tel
03003001234

CQC www.cqc.org.uk email
enquiries@cqc.org.uk CQC National
Customer Service Centre Citygate Gallowgate
Newcastle upon Tyne NE1 4PA tel.
03000616171

station road
dental care



Station Road Dental Care

42 Station Road
Mickleover
Derby
DE3 9GH

Phone: 01332 512105
E-mail: enquiries@stationroad.dental
Website: www.stationroad.dental

How to find us

Our practice is situated in Mickleover .
We are next door to The Alphabet Gift
Shop and near to Boots. There is parking
on the road outside of the practice.

station road
dental care



www.stationroad.dental



Denplan

Many of our patients are treated under 'Denplan from Simplyhealth Professionals' which is an affordable monthly payment plan. Please ask reception for a leaflet on Denplan if you would like to know more about the plan and what it covers you for.

Private Patients

If you choose to be a private patient at the practice, we have a fee guide on our website and in our practice brochure on reception. We are also happy to give you a copy if you ask at reception.

NHS Patients

We do have a limited amount of NHS places at the practice. The latest NHS fees are displayed on our website and leaflets at the practice.

Facilities

Our practice has wheelchair access and disabled WC. We have a downstairs surgery if required.

If any of our literature is required in large print, another language or in braille then please request from reception and we will do our best to provide this.

Appointments and Emergencies

If you require emergency treatment, please call us early in the morning when we open and we will endeavor to see you as soon as possible, usually the same day.

For out of hours emergencies, please telephone the practice and follow the advice given on our answerphone message. Or see back of this leaflet for the telephone numbers to call.

If you do have to cancel an appointment, please try to give the practice 24 hours notice so that we can try to offer the appointment to another patient. Please note that messages can be left on our answerphone or our practice email

Payment

Payments can be made by cash or cheque, or most credit and debit cards

Data Protection

Strict confidentiality of patients and information is maintained at all times. Patient records will not be passed onto third parties without patients permission. Our practice is compliant with GDPR regulations and the Data Protection Act



Practice Manager Sharon Evans GDC number 125365

Our Dentists

Mrs Rebekah Hyde GDC Number 65816
BDS University of Bristol 1990

Mr Jonathan Fitton GDC Number 58187
MSc Lond 1993BChD University of Leeds
1983

Mr Mandeep Virdee GDC Number
193920 BDS University of Sheffield 2010

Mrs Farah Younis GDC Number 85559
BDS university of Birmingham 2005

Our Dental Hygienist

Mrs Louise Nelson GDC Number 5698
Diploma in Dental Hygiene 2000

Complaints

It is our aim to always have satisfied patients, to meet your expectations of care and service and to resolve any complaints as efficiently, effectively and politely as possible. We take complaints very seriously, we investigate them in a full and fair way and take great care to protect your confidentiality. We learn from complaints to improve our care and service. Our complaints policy and procedure is on our website and in our practice brochure in reception. Please ask at reception if you require a copy. **Sharon Evans** is our complaint manager and if you wish to speak to her then please call the practice.